



End User Security Awareness

CBT Course Duration: 30 minutes of self-paced seat time

CBT Course Overview: This course is designed for all users of an organization who need to understand that security is everyone's responsibility. The course provides a baseline understanding of critical topics and provides users with key take ways and steps they must take to help keep the organization secure.

Course topics include:

- Security and Trust
- Impact on the Customer if we lose data
- Malware
- Common Security Myths
- Social Engineering
- Social Media
- Passwords
- Safe Internet Browsing
- Acceptable Use Policy
- Exercise: How Secure Are You?
- Simple Things You Can Do To Protect the Company
- Key Takeaways

Security Awareness for IT Professionals

CBT Course Duration: 30 minutes of self-paced seat time

CBT Course Overview: While enterprise organizations typically have dedicated information security professionals responsible for maintaining security policies, procedures and administering security tools and platforms, small and mid-size organizations are often not afforded this luxury. This course is designed to provide IT professionals with a baseline level understanding of current security topics and issues so they may be better prepared for addressing these requirements.

Course topics include:

- Why is Information Security Training Important?
- What Does This All Mean To You?
- Access Controls
- Security Management
- Password Management
- Failed Login Attempts
- Privileged or Dual Accounts
- Social Engineering
- Physical Access Controls
- Generic Accounts
- Policies and Guidelines
- Patches and Software Updates
- Malware Prevention
- Malicious Code Prevention
- Change Management
- Incident Management
- Disaster recovery
- Secure Coding
- Testing
- Error Messages
- Network Security
- Firewalls
- The Purpose of Log Files
- Vendors
- What The Hackers Are After